

Ref. no.....

## Complaint Form

Account Name

Portfolio Number /  
Trading Account No.

### Subject of Complaint:


### Please mark (✓) on your choice below:

No Documents Enclosed

Enclosed Document, if any

#### Declarations:

I hereby declare that all information mentioned herein above is correct and identical to the facts, and I will be fully liable for the authenticity of information mentioned herein; furthermore I declare that the subject of complaint is not considered before in courts and I will not take any other procedures in case of agreement with the company to take rectifying procedures with respect to the complaint subject and execution of this procedure by the company; I also commit not to resubmit any complaint on the same subject to the Financial Service Authority "FSA".

Complaint should be submitted as follows:

1. By hand to the Complaints Unit at NCM Investment to: Office 9, Jamie Business Centre 1, Unit F10, 1st Floor, Paragon Labuan, Jalan Tun Mustapha
2. By email in the name of the Head of Complaints Unit [complaints.my@ncminvest.com](mailto:complaints.my@ncminvest.com)

Complaint responses are within (10 working days) from the date of receiving the complaint. In the case the customer has filed a law case, the Company reserves the right to halt the complaint investigation.

Customer Signature

Date